

**James E. Cheek Learning Resources Center
Library Usage and User Satisfaction Survey**

Please tell us a little bit about yourself and how you use the library.

- 1) How would you classify yourself?

<input type="checkbox"/> Freshman	<input type="checkbox"/> Non-Degree Student
<input type="checkbox"/> Sophomore	<input type="checkbox"/> Alumna/us
<input type="checkbox"/> Junior	<input type="checkbox"/> Faculty
<input type="checkbox"/> Senior	<input type="checkbox"/> Staff
<input type="checkbox"/> Graduate Student	<input type="checkbox"/> Other _____

- 2) How often do you use the library resources on library premises?

<input type="checkbox"/> Daily	<input type="checkbox"/> Quarterly
<input type="checkbox"/> Weekly	<input type="checkbox"/> Never
<input type="checkbox"/> Monthly	

- 3) How often do you use the library resources via the library's website?

<input type="checkbox"/> Daily	<input type="checkbox"/> Quarterly
<input type="checkbox"/> Weekly	<input type="checkbox"/> Never
<input type="checkbox"/> Monthly	

- 4) How often do you use Google or another non-library search engine for academic research?

<input type="checkbox"/> Daily	<input type="checkbox"/> Quarterly
<input type="checkbox"/> Weekly	<input type="checkbox"/> Never
<input type="checkbox"/> Monthly	

- 5) For what purpose do you most often use the 2nd floor computer lab?

<input type="checkbox"/> Academic research	<input type="checkbox"/> Social networking (e.g. Facebook/MySpace)
<input type="checkbox"/> Blackboard courses	<input type="checkbox"/> Other _____
<input type="checkbox"/> Word processing	
<input type="checkbox"/> Email	

- 6) How often are you required to check out a book on reserve?

<input type="checkbox"/> Daily	<input type="checkbox"/> Quarterly
<input type="checkbox"/> Weekly	<input type="checkbox"/> Never
<input type="checkbox"/> Monthly	

- 7) Which library do you use most often?

<input type="checkbox"/> James E. Cheek LRC	<input type="checkbox"/> Wiggins Divinity School Library
<input type="checkbox"/> TOS Curriculum Materials Center	<input type="checkbox"/> Cape _____

- 8) How often do you take advantage of the Cooperating Raleigh Colleges agreement to visit and borrow materials from another Raleigh college library?

<input type="checkbox"/> Daily	<input type="checkbox"/> Quarterly
<input type="checkbox"/> Weekly	<input type="checkbox"/> Never
<input type="checkbox"/> Monthly	

- 9) How often do you request an item from another library using Interlibrary Loan?

<input type="checkbox"/> Daily	<input type="checkbox"/> Quarterly
<input type="checkbox"/> Weekly	<input type="checkbox"/> Never
<input type="checkbox"/> Monthly	

Please evaluate the following statements.

- 10) The Shaw University Libraries' electronic resources are sufficient for my research needs.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 11) The Shaw University Libraries' print resources are sufficient for my research needs.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 12) The library website is useful and easy to navigate.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 13) The Shaw University Libraries' hours of operation are sufficient for my research and study needs.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 14) The Shaw University Libraries have adequate space for quiet study.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 15) The Shaw University Libraries have adequate space for group work.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 16) The Shaw University Libraries circulation staff is available, helpful, and courteous.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 17) The Shaw University Libraries reference staff is available, helpful, and courteous.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 18) The library teaches me the information skills I need to excel in my professional and academic pursuits.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 19) I feel that my comments and suggestions regarding the Libraries' services, resources, and facilities are considered and addressed.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |
- 20) In general I am satisfied with the Shaw University Libraries.
- | | |
|-----------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree | |